

ELECTRICAL SYSTEM TROUBLESHOOTING GUIDE

COMMON PROBLEMS	POSSIBLE CAUSE	SOLUTIONS
OUTLET NOT WORKING	BREAKER TRIPPED	RESET BREAKER*
GARAGE DOOR OPENER NOT WORKING	BREAKER TRIPPED WIRING ISSUE (NOT DONE BY LEC)	RESET BREAKER* CALL GARAGE DOOR INSTALLER
RECESS LIGHTING RANDOMLY TURNS OFF	BULB WATTAGE TOO HIGH INSULATION COVERING THE CAN	REPLACE WITH A LOWER WATTAGE BULB CALL LEC
LIGHTS DIMMING	AIR CONDITIONER STARTING TURNING ON AN APPLIANCE (including irons and vacuums)	NORMAL NORMAL
LIGHTS NOT WORKING	FAULTY BULB BREAKER TRIPPED	REPLACE BULB RESET BREAKER*
POWER LOSS TO A PORTION OF THE HOUSE	POWER COMPANY IF NOT THE POWER COMPANY	CALL POWER COMPANY CALL LEC
SMOKE / CARBON MONOXIDE DETECTORS SOUNDING OR CHIRPING	LOW BATTERY LOSS OF POWER BREAKER TRIPPED EXCESS DUST BUILD-UP SMALL INSECTS	REPLACE BATTERY [^] SHOULD STOP WHEN POWER RETURNS RESET BREAKER* VACUUM CLEAN APPLY INSECT SPRAY AND CLEAN
DISHWASHER NOT WORKING	NOT PLUGGED IN BREAKER TRIPPED	PLUG IN RESET BREAKER*
DISPOSAL NOT WORKING	NOT PLUGGED IN RESET BUTTON TRIPPED BREAKER TRIPPED	PLUG IN PRESS RESET BUTTON ON DISPOSAL RESET BREAKER*
RED LIGHT ON BREAKER STAYS ON	COSMETIC FIRMWARE ISSUE	NORMAL
RING CAMERA NOT WORKING	RING APP SETUP INCORRECTLY	CALL RING
HVAC ISN'T WORKING	THERE IS POWER TO THERMOSTAT IF THERE IS NO POWER TO THE THERMOSTAT	CALL HVAC COMPANY CALL LEC

*RESETTING BREAKERS

All of the breakers are located in your panel box, either in the garage or outside your home.

To Reset: First, ensure that everything on the circuit is unplugged and all switches are in the off position. Then switch the breaker to the off position and then flip back to the on position.

If the breaker continues to trip: Please call us and we can schedule an appointment to assist you!

^SMOKE & CARBON MONOXIDE DETECTORS

To replace the battery: After opening the door located on either the front or side of the unit, remove battery and replace. If the battery is located in the back of the unit, turn detector counter-clockwise and remove. Unplug the power plug and replace battery.

If chirping continues: Once removing the battery and power plug, hold the test button until sound stops. Then replace battery and reinstall.

NEED ADDITIONAL SUPPORT?

CALL: 629.702.1159 • LANEHART.COM